



TERMS AND CONDITIONS

1. The "Sunsmiles Loyalty Club" may indicatively: change, withdraw, limit, modify or cancel benefits and create customer club categories at any time and without prior notice.
2. The "Sunsmiles Loyalty Club" card is issued free of charge and can only be issued at Sundance Apartments & Suites.
3. The membership card can only be used by the persons mentioned in the application form and no transfer of benefits can be made.
4. One card is issued per room. Children aged 0-17 are entitled to share the same card with their parents.
5. Children over the age of 18 can apply for a personal card only if they are staying in a separate room.
6. Benefits are given only upon demonstration of the member card at the hotel reception upon arrival and only during the stay at the hotel. The benefits are not provided before the completed application is received or after the customer departs from the hotel.
7. The "Sunsmiles Loyalty Club" may suspend membership in case a member has inappropriate behavior or behaves in a way that is inconsistent with local laws.
8. Businesses, companies, members of the tourism industry and employees of Sundance Apartments & Suites are not eligible to enroll in the "Sunsmiles Loyalty Club".
9. **PERSONAL DATA PROTECTION:** Protecting your personal data is a top priority for us. Learn more about the processing of your personal data by Aquila Hotels & Resorts.
 - o **Personal data we process:** Aquila Hotels & Resorts collects and maintains the following information about you: Name, gender, address, date of birth, telephone, fax and e-mail address. We also collect the names of your children if you provide us with your explicit consent.

- **Why we process your personal data:**
 - Information on issues regarding the Services: If Aquila Hotels & Resorts deem it necessary to inform the owners of the "Sunsmiles Loyalty Card" about issues related to their subscription, the contact information you provide us with will be used. Registration to "Sunsmiles Loyalty Club" is subject to your consent. If you choose to withdraw your consent, we will not be able to provide you with the special privileges and offers and / or discounts offered to its members.
 - Service Improvement: We maintain your information and the record of use of our services in order to extract statistics that allow us to better assess and improve our services.
 - Marketing material: If you provided your consent, we will contact you in the contact details you have given us when issuing the "Sunsmiles Loyalty Card" to inform you about other services we provide and / or events / activities.
 - Targeted Advertising: By selecting the relevant field, you provide your consent to process the additional information you give us and to send you updates that match your profile as it is based on demographics (gender, age), preferences and your needs.
- Who receives and processes your personal data: Access to your information may only be provided to authorized employees or external partners acting on our behalf by providing IT services for recording and storing your data and / or customer service and / or sending updates, promotional messages or carrying out market research.
- How long do we keep your personal data: We will keep your data as long as you remain a member of the "Sunsmiles Loyalty Club". Your data will then be deleted, and you will no longer be a member of the "Sunsmiles Loyalty Club" unless you re-consent to your processing. In any case, you have the right to request the interruption of communication for advertising purposes and / or the deletion of your information at any time
- You have the right to request: A) access to your personal data. B) Rectification of your personal data if it is inaccurate or incomplete. C) Deletion of your personal data, if the conditions of the law are met. D) Restriction of processing of your personal data only for specific purposes. E) The right to withdraw your consent to the processing of your personal data for marketing purposes by following the instructions provided on the company's website or by sending an email or a written request to the contact details below. In this case, we will stop processing your personal data for these purposes without

affecting the lawfulness of any processing based on consent before its withdrawal.

If you believe that your data protection rights have been violated, you have the right to lodge a complaint with the Hellenic Data Protection Authority. (www.dpa.gr)

Contact Details Sundance Apartments & Suites : +30 28970 22515

CONSENT

I, the undersigned, hereby confirm the correctness and accuracy of my personal information and declare that I have been informed and that I have fully understood the Privacy Notice of Aquila Hotels & Resorts addressed to the members of Sunsmiles Loyalty Club of the company Aquila Hotels & Resorts ("the Company"), I consent to the processing of my personal data by the Company.

I declare that I am over the age of 18 and wish to sign up for membership in the Sunsmiles Loyalty Club in order to receive special offers, gifts and discounts.

Communicate with me about issues regarding to my subscription via:

- E-mail
- Call or message on mobile

It is mandatory to select a means of communication for issues concerning your subscription.

- I consent to the processing of the personal data of my minor child by the Company.
- I declare that I consent to the collection, maintenance and processing of my personal data that I have provided to Aquila Hotels & Resorts to inform me on the promotion of products and services in the contact details that I have provided. Communication will take place
 - by phone
 - by email

- I agree to receive promotional material based on my preferences and purchases.
- I declare that I agree to participate in customer satisfaction surveys by completing a questionnaire.

This consent statement is provided by choosing some or all of the above fields and can be freely revoked at any time.